



## MisterCertified Computer Services Desktop PC Repair Rates

Call us @ 813-264-6460

All services listed are valid for ONE Desktop PC only.

10% off of our repair Flat Rate Labor for Non-Profit Organizations.

**Note:** Hourly Rates available and apply ONLY when you request services that are not listed on our Website. No hidden Fees...

<p><i>Computer Evaluation Fee:</i></p> <p><i><u>FREE</u> with In-House Service !!!</i></p> <p><i>This fee is applied when we come and pick-up your computer for evaluation without any work being done or beyond repairable.</i></p> <p><i>Please add \$10.00 toward all clone Computers. For Drivers search if applicable.</i></p> <p><i><u>Please Note for Onsite Services:</u></i> <i>There will be a one hour charge for all incompatible hardware or software for any Onsite services.</i></p>  <p><i>0 -1+ Days</i></p> <p><i>All estimated timeframe are <u>NOT</u> guaranteed.</i></p>	<p><i>\$35 Free with Service !!!</i></p> <p><i>\$45 On-Site</i></p> <p><i>(Desktop PC)</i></p>
<p>► <i>Computer External Peripherals Installation / Troubleshooting</i></p> <p><i>If you bought a new Printer, Scanner, Digital Camera or other External Hardware and you don't know how to set it up or are having trouble setting it up. Please give us a call and we will set it up for you. This service has a Flat Rate and includes Software installation. If there is conflict with other hardware then we will charge you a Flat Rate for troubleshooting.</i></p>  <p><i>1 - 3+ Days</i></p> <p><i>On-Site Available at your Convenience</i></p>	<p><i>\$45 In-House</i></p> <p><i>\$65 On-Site</i></p> <p><i>Per Item</i></p> <p><i>Parts <u>NOT</u> Included</i></p>

<p>▶ <b>Computer Dial Up Internet Set-Up / Troubleshooting</b></p>  <p><b>1 - 3+ Days</b></p> <p><i>On-Site Available at your Convenience</i></p>	<p>\$35 In-House</p> <p>\$65 On-Site</p> <p>Per Computer</p>
<p>▶ <b>Computer Existing DSL / Cable Set-Up / Troubleshooting</b></p>  <p><b>1 - 3+ Days</b></p> <p><i>On-Site Available at your Convenience</i></p>	<p>\$75 On-Site Only</p> <p>Per Computer</p> <p>Parts <u>NOT</u> Included</p>
<p>▶ <b>Computer Virus Scan / Virus Removal</b></p>  <p><b>1 - 3+ Days</b></p> <p><i>On-Site <u>NOT</u> Available</i></p>	<p>\$75 In-House Only</p>
<p>▶ <b>Computer New DSL / Cable Set-Up plus Modem, Hub or Router Setup, includes 1 PC Setup</b></p> <p><i>Hardware and Software is not included (i.e., Hub, Router, Ethernet Card, Cables, File Sharing, Printer Sharing, etc.). If you have more than one service being performed, then we will only charge you a <u>Flat Rate</u>.</i></p>  <p><b>1 - 3+ Days</b></p> <p><i>On-Site Available at your Convenience</i></p>	<p>\$95 On-Site Only</p> <p>Per Setup</p> <p>Parts <u>NOT</u> Included</p>
<p>▶ <b>Computer Windows Installation / Repair / Upgrade</b></p> <p><i>This service includes a <u>Free CD</u> with your computer drivers updated, if applicable. No data will be saved. (Windows Only, serial # not included, except for</i></p>	<p>\$75 In-House</p> <p>Per Computer</p>

manufactures CD recovery)

*PLEASE NOTE: If you need Software Installation, Configure Networking, Dial-Up Internet or DSL Set-Up after we install Windows on your PC, we can configure it for you for a flat rate. A successful installation is defined as the Computer booting up and showing the desktop with a Start button. All additional Programs will need to be reinstalled by user. There will be NO tech support for Windows, we only install it as a service, we DO NOT own Windows.*



**1 - 2+ Days**

On-Site NOT Available

► **Computer Windows Installation / Upgrade & Important Data Saved**

*This service includes a Free CD with your computer drivers updated, if applicable. Your computer's important data will be saved. (Windows Only, serial # not included, except for manufactures CD recovery)*

*PLEASE NOTE: If you need Software Installation, Configure Networking, Dial-Up Internet or DSL Set-Up after we install Windows on your PC, we can configure it for you for a flat rate. A successful installation is defined as the Computer booting up and showing the desktop with a Start button. All additional Programs will need to be reinstalled by user. There will be NO tech support for Windows, we only install it as a service, we DO NOT own Windows.*



**1 - 3+ Days**

On-Site NOT Available

► **Computer Peripherals Upgrade / Replacement for a single item**

*All major brands of Computers. Memory, CD, CDRW, DVD, Networking Card & Modem.*

\$95 In-House

+ Free Drivers CD

*(Only when needed, some hardware may be outdated and the drivers are not guaranteed. Drivers are subject to availability)*

Per Computer

\$45 In-House

\$65 On-Site

Per Computer



**1 - 3+ Days**

*On-Site Available at your Convenience*

Parts NOT Included

► **Computer Hard Drive - New / Upgrade / Additional (Slave) Drive**

*Hard Drive, Windows or Files Transfer NOT Included.*

*PLEASE NOTE: This service does not include Software Installation, Networking, Internet or DSL Set-Up.*

\$45 In-House

\$65 On-Site

Per Drive

Parts NOT Included



**1 - 4+ Days**

*On-Site Available at your Convenience*

► **Computer Hard Drive - New / Upgrade and File Transfer**

*If you bought a new hard drive and need to transfer all your files from your old Hard Drive to your new Hard Drive. This service has a Flat Rate and includes Hard Drive installation (One time only).*

\$95 In-House

*(Great for upgrade. Hard Drive is NOT included)*

Per Computer

Parts NOT Included



**1 - 3+ Days**

*On-Site NOT Available*

► **Computer Motherboard / CPU / Upgrade / Installation and Windows**

*If your Motherboard or CPU is burnt or bad. We can get all parts and install it for you for a flat labor rate, including free Windows installation to prevent drivers conflict (serial # not included).*

\$95 In-House

*(You buy all parts)*

Per Computer

Parts NOT Included



**2 - 5+ Days (Due to part availability)**

*On-Site Available at your Convenience*

<p>▶ <b>Computer Power Supply Replacement</b></p>  <p><i>1 - 2+ Days (Due to part availability)</i></p> <p>On-Site <u>NOT</u> Available</p>	<p>\$45 In-House</p> <p>\$66 On-Site</p> <p>Per Computer</p> <p>Parts <u>NOT</u> Included</p>
<p>▶ <b>Computer CMOS Replacement</b></p> <p><i>CMOS Replacement is for the BIOS Setup Utility to keep the time and date.</i></p>  <p><i>1 - 3+ Days (Due to part availability)</i></p> <p>On-Site <u>NOT</u> Available</p>	<p>\$25 In-House</p> <p>Per Computer</p> <p>Parts <u>NOT</u> Included</p>
<p>▶ <b>Computer Desktop Package (Complete)</b></p> <p><i>If your Computer is running slow, drivers conflict, viruses, or you don't know what is wrong with it, let us help you diagnose and fix it for you for a flat rate (This service does not include Motherboard, CPU, Data Saved, Internal Peripherals Repair or Replacement).</i></p> <p><i>Complete Troubleshooting, Virus Scan, Scandisk, Defrag, Hardware Check, Hardware Performance Check, Hardware Conflict, include Windows Installation if applicable and all Programs which did not come with the computer must be reinstalled by user. There will be <u>NO</u> tech support for Windows, we only install it as a service, we <u>DO NOT</u> own Windows.</i></p>  <p><i>1 - 3+ Days Days</i></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$95 In-House</b></p> <p>+ Parts if needed.</p> <p><b>Per Computer</b></p>
<p>▶ <b>Computer Upgrade for a single unit (per PC)</b></p> <p><i>This is a great deal if you like to upgrade your computer to the latest technology. Buy all the parts you needed, then give us call. Not responsible for conflicts or incompatible hardware.</i></p>	<p>\$95 In-House</p> <p>(You buy all parts)</p> <p>Per Computer</p>



**1 - 5+ Days**

*On-Site NOT Available*

Parts NOT Included

► ***Computer Networking for Home or Small Office***



**1 - 3+ Days**

*On-Site Only at your Convenience*

Starting \$50

Parts NOT Included

► ***Computer Notebook / Laptop Repair***

*We repair, upgrade all makes & models of Laptop / Notebook.*

Starting at \$35

Per Computer

Parts NOT Included

► ***Basic Computer Private Tutoring (Minimum 2 hours)***



**1 - 3+ Days**

*On-Site Available at your Convenience*

\$65 Per Hour

In-House or On-Site

► ***MisterCertified Computer Consulting Services***

*If you need a specific service on your Computer or Laptop, from Advice, PC Set-Up, Back Up, Software Installation, or many other personalized services that are not listed on our Website.*

**\$95 First Hour**

**\$65 Per Hour After**

**\$25 For Traveling Fee**



**1 - 3+ Days by Appointment**

*On-Site Available at your Convenience*

## Computer Preventative Maintenance

### ▶ **Computer Cleaning - CPU Only**

\$20 In-House

*This service can save you lots money on repair.*

Per Computer CPU



*Only Available With Repair Service*

*On-Site NOT Available*

### ▶ **Computer Cleaning - Express Priority Service.**

\$45 In-House

*Complete cleaning of inside and outside of CPU.*

\$65 On-Site

*Recommended once annually. This service can save you lots money on repair.*

Per Computer CPU



*1 - 2+ Days*

*Drop-Off or On-Site*

### ▶ **Computer Super Power Clean Service (Complete Cleaning)**

\$65 In-House

*This service is a Power clean maintenance. Our Power Clean Service maintenance includes: Monitor, Printer and CPU. (Include ALL Fans, 1 PC Unit Only)*

\$95 On-Site

*Recommended every 2 years. This service can save you lots money on repair.*

Per Computer



*1 - 2+ Days*

*On-Site Only at your Convenience*

*Price and Services Quoted May Be Changed Without Notice.*

*All Prices Quoted May Subject to Sales Tax.*

*All prices are in US Dollars.*

## MisterCertified Computer Services Laptop Repair Rates

Call us @ 813-264-6460

All services listed are valid for ONE Laptop / Notebook only.

10% off of our repair Flat Rate Labor for Non-Profit Organizations.

*Note: Many Laptop Repair Businesses ask you to mail in your Notebook / Laptop and offers "FREE" quote and some with "FREE" shipping. Most of these Laptop Repair Businesses provide higher quotes once they have your laptop! We are proud to say that we are the first computer repair company in Tampa to provide all of our rates online.*

- **Laptop Evaluation Fee: FREE With Service**

*This fee is applied when we come and pick-up your Laptop / Notebook for evaluation without any work being done or beyond repairable.*

*If there is a service required on your computer and you give us permission to go-ahead, then this evaluation fee will be waived (FREE).*

*Most Laptop / Notebook hardware is integrated, all estimated timeframe are NOT guaranteed! Express shipping for parts are available with most manufactures, some Hardware may take longer and is subject to manufacture's availability. You have to pay for the shipping and handling if we don't have it in stock.*



**0 - 1+ Days**

All estimated timeframe are NOT guaranteed.

**\$0 FREE With Service**

**\$45 Without**

**\$25 Rush Service**

**\$75 Motherboard Evaluation  
(Laptop / Notebook)**

- **Laptop / Notebook Service Package (Complete)**

*If your Computer is running slow, drivers conflict, viruses, or you don't know what is wrong with it, let us help you diagnose and fix it for you for a flat rate (This service does not include LCD Screen, LCD Inverter, Motherboard, Internal Peripherals Repair or Replacement).*

*Complete Troubleshooting, Virus Scan, Scandisk, Defrag, Hardware Check, Hardware Performance Check, Hardware*

**\$85 In-House**

**+ Parts if needed.**

**Per Laptop**



***Conflict, include Windows Installation if applicable and all Programs which did not come with the computer must be reinstalled by user. There will be NO tech support for Windows, we only install it as a service, we DO NOT own Windows.***



**1 - 2+ Days**

On-Site NOT Available

• **Laptop External Peripherals Installation / Troubleshooting**

***If you bought a new Printer, Scanner, Digital Camera or other External Hardware and you don't know how to set it up or having trouble setting it up. Please give us a call and we will set it up for you. This service has a Flat Rate and includes Software installation. If there is conflict with other hardware then we will charge you a Flat Rate for troubleshooting.***



**1 - 2+ Days by Appointment**

On-Site Available at your Convenience

**\$55 In-House**

**\$75 On-Site**

**Per Item**

**Per Laptop**

• **Laptop Dial Up Internet Set-Up / Troubleshooting**



**1 - 2+ Days by Appointment**

On-Site Available at your Convenience

**\$45 In-House**

**\$65 On-Site**

**Per Laptop**

• **Laptop Existing DSL / Cable Set-Up / Troubleshooting**



**1 - 3+ Days by Appointment**

On-Site Available at your Convenience

**\$75 On-Site**

**Per Laptop**

• **Laptop New DSL / Cable Set-Up plus Modem, Hub or Router Setup, includes 1 Laptop Setup**

***Hardware and Software is not included (i.e., Hub, Router, Ethernet Card, Cables, File Sharing, Printer Sharing, etc.). If***

**\$95 On-Site**

**Per Setup**

*you have more than one service being performed, then we will only charge you a Flat Rate.*



**1 - 3+ Days by Appointment**

On-Site Available at your Convenience

- Laptop Windows Installation / Repair / Upgrade**

*This service includes a Free CD with your computer drivers updated, if applicable. All of your computer data will be saved. (Windows Only, serial # not included, except for manufactures CD recovery)*

***PLEASE NOTE:*** *If you need Software Installation, Configure Networking, Dial-Up Internet or DSL Set-Up after we install Windows on your PC, we can configure it for you for a flat rate. A successful installation is defined as the Computer booting up and showing the desktop with a Start button. All additional Programs will need to be reinstalled by user. There will be NO tech support for Windows, we only install it as a service, we DO NOT own Windows.*



**1 - 2+ Days**

On-Site NOT Available

**\$75 In-House**

**Per Laptop**

- Laptop Hard Drive - New / Upgrade**

*Hard Drive, Windows or Files Transfer NOT Included.*

***PLEASE NOTE:*** *This service does not include Software Installation, Networking, Internet or DSL Set-Up.*



**1 - 2+ Days (Due to part availability)**

On-Site NOT Available

**\$45 In-House**

**+ Parts**





**Per Laptop**





- Laptop Hard Drive - New Hard Drive and Windows Installation.**

*If your hard drive is bad and you need to purchase a new hard drive and Windows installation. This service is include*

**\$95 In-House**

**+ Parts**

<p><i>hard drive installation. (Windows Only, serial # not included, except for manufactures CD recovery)</i></p> <p><i>Data Recovery or File Transfer is <u>NOT</u> Included.</i></p> <p><b><u>PLEASE NOTE:</u></b> <i>This service does not include Software Installation, Networking, Internet or DSL Set-Up.</i></p>  <p><b>1 - 3+ Days</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><i>(Hard Drive is <u>NOT</u> included)</i></p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop Hard Drive - New / Upgrade and File Transfer</b></li> </ul> <p><i>If you bought a new hard drive and need to transfer all your files from your old Hard Drive to your new Hard Drive. This service has a Flat Rate and includes Hard Drive installation.</i></p> <p><i>Data Recovery is <u>NOT</u> Included.</i></p>  <p><b>2 - 3+ Days</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$125 In-House</b></p> <p><b>+ Parts</b></p> <p><i>(Great for upgrade. Hard Drive is <u>NOT</u> included)</i></p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop Data Recovery / Files / Data Transfer</b></li> </ul> <p><i>Hard Drive <u>NOT</u> included.</i></p> <p><b><u>PLEASE NOTE:</u></b> <i>This service is not guaranteed due to Hard Drive failure, damage or circumstances beyond our control.</i></p> 	<p><b><u>Please Call Us for a Quote...</u></b></p>
<ul style="list-style-type: none"> <li><b>Laptop Memory Upgrade - 1/2 off with any other services</b></li> </ul> <p><i>If you come to us for any of these services, please considered add or upgrade your memory. We only charge for labor fee, you pay for the memory at whole sale prices.</i></p>  <p><b>1 - 2+ Days (Due to part availability)</b></p>	<p><b>\$35 In-House</b></p> <p><b>+ Parts 1/2 off with service</b></p> <p><b>Per Laptop</b></p>

On-Site Not Available	
<ul style="list-style-type: none"> <li><b>Laptop Mouse Replacement</b></li> </ul> <p><b><i>PLEASE NOTE: If your mouse is intergraded with your Laptop / Notebook keyboard, then we will only charge you the keyboard replacement rate.</i></b></p>  <p><b>3 - 7+ Days (Due to part availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$65 In-House</b></p> <p>+ Parts if needed.</p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop CD / CDR-W / DVD Upgrade / Replacement</b></li> </ul>  <p><b>3 - 7+ Days (Due to part availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$65 In-House + Parts</b></p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop CMOS Replacement</b></li> </ul> <p>CMOS Replacement is for the BIOS Setup Utility to keep the time and date.</p>  <p><b>3 - 7+ Days (Due to part availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$65 + Parts</b></p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop Keyboard Repair / Replacement</b></li> </ul>  <p><b>3 - 7+ Days (Due to part availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$75 + Parts if needed</b></p> <p><b>Per Laptop</b></p>
<ul style="list-style-type: none"> <li><b>Laptop LCD Cable / Back Light Inverter Replacement</b></li> </ul> <p><b><i>If you have a dimmed or a dark LCD display.</i></b></p>	<p><b>\$75 + Parts</b></p> <p><b>Per Laptop</b></p>



1 - 2+ Weeks (Due to part availability)

On-Site NOT Available

• **Laptop LCD Back Light Inverter Repair**

*If you have a dimmed or a dark LCD display and inverter is not available for purchase. This is for inverter that is old, or hard to find, or MFR. is no longer in business. i.e. KDS Laptops*



0 - 4+ Weeks (Due to part availability)

On-Site NOT Available

**\$95 + For Repair and Parts**

**\$75 for Labor**

**Per Laptop**

• **Laptop LCD Back Light Repair / Replacement**

*If you have a dimmed or a dark LCD display. We charge a flat rate fee by the size of the LCD and this is included parts.*



2 - 4+ Days (Due to LCD availability)

On-Site NOT Available

**\$125= 12.1" LCD**  
**\$135= 13.3" LCD**  
**\$140= 14.1" LCD**  
**\$150= 15" LCD**  
**\$165= 15.4" LCD**  
**\$175= 16.1" LCD**  
**\$195= 17"+ LCD\***

**Per Laptop**

**\*Special Orders Only**

• **Laptop LCD Screen Repair / Replacement**

New LCD Screens are expensive to replace, but we can find used inexpensive LCD Screens. MisterCertified Computer Services only charges for labor fee. New LCD flat panel is the most expensive item to replace, and in most cases, may exceed the value of the Laptop / Notebook.

**Please Note:** LCD Sample Price List are **NOT** guaranteed due to different models and LCD Types.

*All LCD screens are mostly system pulls that have been refurbished to working order, unless you want them new (New is expensive). All LCD Screens suppliers do not refurbish the glass therefore most have minor cosmetic blemishes due to normal use. All warranty against DOA (Dead On Arrival), and 5 or more dead pixels for screens. No other extended warranties apply. There should not be*

**\$95 + Parts if Replacement**

**Per Laptop**

**XGA LCD Price Samples**

**\$100 - \$195 = 12.1" LCD**  
**\$125 - \$225 = 13.3" LCD**  
**\$150 - \$250 = 14.1" LCD**  
**\$175 - \$295 = 15" LCD**  
**\$250 - \$375= 16.1" LCD**

**UXGA are Higher.**

**Special - Widescreen LCD**

**\$250 - \$350 = 15.4" LCD**  
**\$375 - \$475 = 17" LCD**

*any cracks or lines on the LCD's. Manufactures use many different model LCD's in the same model notebook and they are not all compatible with each other even though they are the same laptop. Please check your LCD's model number if you can, before contacting us for the exact quote.*



**1 - 2+ Weeks (Due to LCD availability)**

On-Site NOT Available

**WXGA or WUXGA**

**NOTE: Shipping Excluded.**

• **Laptop DC - In Power Connection Repair**

*Loose Laptop DC or Bad Laptop DC Power Connection Repair / Re-soldered.*

\*\*\* FREE Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.



**2 - 4+ Days (Due to part availability)**

On-Site NOT Available

**\$115**

**Per Laptop**

**FREE Cleaning !!!**

• **Laptop DC - In Power Connection Rebuilt / Replacement /**

*Intermittent / Broken Laptop DC Power Connection Repair / Rebuilt.*

\*\*\* FREE Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.



**2 - 4+ Days (Due to part availability)**

On-Site NOT Available

**\$150**

+ \$6 Parts  
Universal 2.1, 2.5MM

**Per Laptop**




**FREE Cleaning !!!**

• **Laptop DC - In Power Connection Rebuilt / Replacement /  
Wide Screen 15.4" LCD**

*Intermittent / Broken Laptop DC Power Connection Repair / Rebuilt.*

**\$175**

+ \$6 Parts  
Universal 2.1, 2.5MM

<p>*** <u>FREE</u> Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.</p>  <p><b>2 - 4+ Days (Due to part availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>Per Laptop</b></p> <p><b><u>FREE Cleaning !!!</u></b></p>
<p>• <b>Internal Laptop / Notebook Repair / Replacement</b></p> <p>Broken or Loose USB, Speakers, Mic, Line-In, PS2 In, Parallel Port, Serial Port, Fans, PCMCIA, Battery Charger Port, etc...</p> <p>*** <u>FREE</u> Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.</p>  <p><b>3 - 7+ Days (Due to parts availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$125 Per Item</b></p> <p>+ Parts if needed.</p> <p><b>Per Laptop</b></p> <p><b><u>FREE Cleaning !!!</u></b></p>
<p>• <b>Laptop Motherboard Replacement</b></p> <p>*** <u>FREE</u> Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.</p>  <p><b>1 - 4+ Weeks (Due to parts availability)</b></p> <p>On-Site <u>NOT</u> Available</p>	<p><b>\$135 + Parts</b></p> <p><b>Per Laptop</b></p> <p><b><u>FREE Cleaning !!!</u></b></p>
<p>• <b>Laptop Multi-Services Repair</b></p> <p>We charge a Flat Rate labor for multiple issues except for Motherboard Repair.</p> <p>*** <u>FREE</u> Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair.</p> <p>All refused orders will be charged \$95.00 for diagnostics,</p>	<p><b>Starting \$195 + Parts</b></p> <p><b>Per Laptop</b></p> <p><b><u>FREE Cleaning !!!</u></b></p>

labor and parts search.



**0 - 2+ Weeks (Due to parts availability)**

On-Site NOT Available

• **Laptop Motherboard Repair**

\*\*\* FREE Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair. Expedite service is NOT available, please DO NOT ask for this service.

All refused orders will be charged \$95.00 for diagnostics, labor and parts search.



**0 - 4+ Weeks (Due to parts availability)**

On-Site NOT Available

**Starting \$295 + Parts**

**Per Laptop**

**FREE Cleaning !!!**

• **Liquid Spillages**

Liquid Spillages are very hard to tell whether it is repairable or not due to the amount and types of spillages. The most damages that we see is the Motherboard and some common hardware are; Keyboard, CPU, Memory (RAM), and Hard Drive. Other minors hardware are; Power Button, Mouse, Case, Fans...

NOTE:

***Minor Liquid Spillages like Water maybe easier for us to repair. Most of the time the Keyboard will have to be replaced.***

***Major Liquid Spillages like Soda, Wines, etc... are harder to repair and maybe non-repairable. Most of the time the Motherboard will have to be replaced. Other hardware may also needed are; Keyboard, CPU, Memory (RAM), and Hard Drive.***

\*\*\* FREE Complete Cleaning ( \$50.00 value -Screen, Inside, Outside, CPU Thermal Paste, CPU Fan ). This service can save you lots of money on repair. Expedite

**Starting \$135 + Parts**

**Per Laptop**

**FREE Cleaning !!!**



service is NOT available, please DO NOT ask for this service.

All refused orders will be charged \$95.00 for diagnostics, labor and parts search.



**2 - 5+ Weeks (Due to part availability)**

On-Site NOT Available

• **Laptop Repair While You Wait - In-House Special**

*If you need your Computer or Laptop fix right away while you wait. We can make an appointment and reserve a Technician time specially for you. Please talk to our Technician first before asking for Repair While You Wait Service. This will prevent unforeseen charges. An advance deposit for an Appointment Fee and the Diagnostic Fee will be charged before we schedule your appointment.*

*Please Note: 10% Off does not applied to special appointments. You will be billed accordingly to our hourly published labor rates. We DO NOT guarantee for parts availabilities.*

*\*\*\* \$25 Appointment Fee and \$45.00 Diagnostic Fee (Diagnostic Fee is Free with Service) will not be refunded for a refusal of service.*



**0 -1 Day by Appointment**

On-Site NOT Available

**\$25 Appointment Fee \*\*\***

**\$45 Diagnostic Fee \*\*\***

**\$125 First Repair Hour**

**\$65 Per Hour After**

**3 (Three) Hours MAX**

• **Computer Consulting Services**

*If you need a specific service on your Computer or Laptop, from Advice, PC Set-Up, Back Up, Software Installation, or many other personalized services that are not listed on our Website.*





**1 - 4+ Days by Appointment**

**\$95 First Hour**

**\$65 Per Hour After**

**\$25 For Traveling Fee**

On-Site Available at your Convenience	
<ul style="list-style-type: none"> <li> <b>Laptop Maintenance</b>   <i>Complete Cleaning ( Screen, Internal, Outside, CPU, All Fans, Keyboard, Mouse).</i>   <i>This service can save you lots of money on repair.</i>    <b>Only Available With Repair Service</b>   On-Site <u>NOT</u> Available </li> </ul>	<b>\$50</b>  <b>Per Laptop</b>
<ul style="list-style-type: none"> <li> <b>Laptop Evaluation For Insurance Claim</b>   <i>If your Laptop / Notebook is beyond repair; due to broken LCD Screen, Motherboard or Water damage and it has been evaluated by MisterCertified Computer Services Technicians, you will receive a letter for your insurance claim if applicable.</i>   <b><i>PLEASE NOTE:</i></b> <i>For insurance fraud prevention, all insurance claim letters must be signed by MisterCertified Computer Services Owners or Technicians.</i>    <b>1 - 2+ Days</b>   On-Site <u>NOT</u> Available </li> </ul>	<b>\$50</b>  <b>Per Laptop</b>
<p>Price and Services Quoted May Be Changed Without Notice.</p> <p>All Prices Quoted May Subject to Sales Tax.</p> <p><b>All prices are in US Dollars.</b></p> <p><b>Hourly Rates available and apply <u>ONLY</u> when you request services that are not listed on our Website.</b></p>	

## MisterCertified Computer Data Recovery Rates

Call us @ 813-264-6460

All services listed are valid for ONE Hard Drive only.

10% off of our Flat Rate for Non-Profit Organizations.

### ► **Evaluation Fee:**

**\$45.00**

\*\*\*\* *FREE Evaluation for Mechanical Failure  
(Doesn't turn on or have physical damage).*

**FREE \*\*\*\***



***Estimated Timeframe 48 - 72 Hours***

*(10% Off for 72+Hours (Weekends & major Holidays  
Excluded)*

*Sorry Free Pick Up is NOT available on these services.*

#### *Please Note:*

*There will be a 1 hour labor charge (\$50 per hour) if you don't know the directories and - or file names or Boot Sector Virus Attack, Boot Failure, Deletion of Files, OS Not Booting, OS Not Found, Recycle Bin Recover, Missing Partitions, Formatted, FDisk, MBR Erased. This fee is for time spent searching for your files or directories. The most important thing about Data Recovery is to get your valuable Data that can not be replaced (like file(s) or pictures that you create) Program Files and System Files can always be replaced by reinstalling the Software.*

### ► **Requirements:**

- ***Hard Drive must turn on & be recognized by the BIOS.***
- ***Hard Drive does not have a physical problem (clicking noise).***
- ***Free Pick Up is NOT available on Data Recovery.***
- ***You must have all directories or file(s) name with you.***
- ***No Encrypted Files.***
- ***Desktop IDE 40 Pin (5", 3.5") or Laptop 44 Pin (2.5")***
- ***Windows 95/98/ME/NT/2000/XP for Fat, Fat32 & NTFS.***
- ***Linux Ext2 and Ext3FS File Systems.***

- **CD, CDR, and CDR-W with ISO9660 and Joliet File System created on all major Operating Systems including Windows, Linux, Unix Distributions.**

► **0-450 Gig Hard Drive Data Transfer**

**\$125 = 0-40 Gig**

*If your Computer is not working or have an operating system failure; i.e. Windows is not starting. Assumes files are incorrupt and the Hard Drive is ok and there are no bad Sectors or damage Partitions, then you don't need to go through our data recovery services. You only need a data transfer, plus cost of media (CD, HDD, Zip Disk, HDD Rental Available)*

**\$150 = 40-180 Gig**

**\$195 = 180 Gig+**

Example: You have an 80Gig Hard Drive and you wanted to transfer to another media. Your cost will be \$150 plus the cost of media.

Media Fee:

Per CDRW = \$5.00

Per DVDR = \$15.00

per Zip Disk = \$15.00

5 Business Days USB Hard Drive Rental = \$15.00

NOTE: Data Transfer Rates are per Hard Drive capacity. Drive Removal / Reinstallation Fee will applied if you bring your Computer (CPU), Laptop or External Drive in without removing the hard drive.

All major brands of Hard Drive

► **Rush Priority Service (Within 24 - 48 Hours)**

**\$50 per Drive**

Estimated timeframe are NOT guaranteed. Non-Refundable Fee.

► **SCSI Drive Fee**

**\$50 per Drive**

Additional fees applied to SCSI Drive

► **Drive Removal / Reinstallation Fee**

**\$35 per Drive**

*If you bring your Computer (CPU), Laptop or External Drive in without removing the hard drive.*

► **Software Support After Data Recovery**

**\$50 per Hour**

*Hourly rate available for Software support after Data Recovery including many software such as; Personal Files, Text, Pictures, Microsoft Words, Excel, Outlook, Outlook Express, Outlook Address Book, Quickens, QuickBooks, ACT, Netscape Mail, Netscape*

*Address Book, AutoCAD, Internet Explorer Favorites, Netscape Bookmarks, HTML Files, Adobe, Back-Up Zip Files etc...*



***1 - 3+ Days by Appointment Only***

*On-Site NOT Available*

► ***CD Data Recovery***

**\$75 per CD**

*All major brands of CD, CDR, CDRW*

► ***0-9 Gig Hard Drive Data Recovery***

**\$175**

*All major brands of Hard Drive*

► ***10-19 Gig Hard Drive Data Recovery***

**\$200**

*All major brands of Hard Drive*

► ***20-29 Gig Hard Drive Data Recovery***

**\$225**

*All major brands of Hard Drive*

► ***30-39 Gig Hard Drive Data Recovery***

**\$250**

*All major brands of Hard Drive*

► ***40-59 Gig Hard Drive Data Recovery***

**\$275**

*All major brands of Hard Drive*

► ***60-79 Gig Hard Drive Data Recovery***

**\$300**

*All major brands of Hard Drive*

► ***80-119 Gig Hard Drive Data Recovery***

**\$350**

*All major brands of Hard Drive*

► ***120-159 Gig Hard Drive Data Recovery***

**\$400**

*All major brands of Hard Drive*

▶ **160-179 Gig Hard Drive Data Recovery**

**\$450**

*All major brands of Hard Drive*

▶ **180-199 Gig Hard Drive Data Recovery**

**\$500**

*All major brands of Hard Drive*

▶ **200+ Gig Hard Drive Data Recovery**

**\$600**

*All major brands of Hard Drive*

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*All Prices Quoted May Subject to Sales Tax.*

*All prices are in US Dollars.*

*Hourly Rates available and apply ONLY when you request services that are not listed on our Website.*

## MisterCertified Computer Services Laptop Repair Spy-Ware Virus Removal Rates

Call us @ 813-264-6460

All services listed are valid for ONE Desktop Computer / Laptop / Notebook only.

Note: Many Laptop Repair Businesses ask you to mail in your Notebook / Laptop and offers "FREE" quote and some with "FREE" shipping. Most of these Laptop Repair Businesses provide higher quotes once they have your laptop! We are proud to say that we are the first computer repair company in Tampa to provide all of our rates online.

- **Evaluation Fee: FREE With Service**

*This fee is applied when we pick-up your Desktop Computer / Laptop / Notebook for evaluation without any work being done or beyond repairable.*

*If there is a service required on your computer and you give us permission to go-ahead, then this evaluation fee will be waived (FREE).*

All estimated timeframe are NOT guaranteed.

**\$0 FREE With Service**

**\$35 Without or Refused Order**

**\$25 Rush Service**

- **Rush Service**

*If you need your computer within 12 hours after you drop off please ask for this Rush Service. If it takes longer than 12 hours then there is NO Rush Service charge.*



**Same-Day or within 12 Hours**

All estimated timeframe are NOT guaranteed.

**\$25 Rush Service + Labor**

- **Desktop Computer Laptop / Notebook Spy-Ware Virus Removal - Non Severe**

*Non-Severe issues means we can remove Viruses, Spy-Ware, Ad-Ware or Trojans without taking your hard drive out of the computer.*



**1 - 2 Days**

**\$50 In-House**

**Per Computer**

On-Site NOT Available

- **Desktop Computer Laptop / Notebook Spy-Ware Virus Removal - Severe**

*Severe issues means we have to remove your hard drive in order for us to remove Viruses, Spy-Ware, Ad-Ware or Trojans.*



**1 - 3 Days**

On-Site NOT Available

**\$75 In-House**

**Per Computer**

- **On-Site - In Home Service - Desktop Computer Laptop / Notebook Spy-Ware Virus Removal**

*Non-Severe. This is include travel fee. Serving TampaBay area only.*



**1 - 4+ Days**

On-Site Available by Appointments Only

**\$95 On-Site**

**Per Computer**

- **On-Site - In Home Service - Desktop Computer Laptop / Notebook Spy-Ware Virus Removal**

*Severe issues Flat Rate. This is include travel fee. Serving TampaBay Area only.*



**1 - 4+ Days**

On-Site Available by Appointments Only

**\$125 On-Site**

**Per Computer**

MisterCertified Computer Laptop Repair Services Call us @ 813-264-6460

Price and Services Quoted May Be Changed Without Notice.

All Prices Quoted May Subject to Sales Tax.

**All prices are in US Dollars.**



Hourly Rates available and apply ONLY when you request services that are not listed on our Website.